



Refund Policy

(Updated September 1st 2025)

The Soccer Club of Toronto (SC Toronto) adheres to a strict refund policy and this policy applies to registration fees paid directly to SC Toronto either online or in person.

RECREATIONAL PROGRAMS

1. Registration refund requests that are received before May 1st (outdoor season) October 1st (indoor Season) will be subject to a \$50 club administration.
2. There will be no refund or transfer of registration fees within 30 days of uniform distribution day or thereafter.
3. If a player needs to withdraw due to medical reasons prior to 30% of completion of the program:
 - The paid registration fee shall be partially refunded (pro-rated), minus the club administration fee, for medical reasons within 7 days of the injury occurrence. Medical documentation to support to the claim must be provided.
 - No refund will be given if more than 30% of the program has been completed.

COMPETITIVE & DEVELOPMENT PROGRAMS

Refunds are issued in limited circumstances only:

1. If the team does not continue to operate and no suitable alternative is found within the club for the player.
 2. If the player suffers a major injury which prevents the player from participating in 30% or more of the season's activities.
 - Must be reported in writing within 7 days of the injury being diagnosed.
 - Must be supported by medical records as requested.
 - A pro-rated refund will be calculated, less \$75 club admin fee
- All refund requests must be submitted in writing to the SC Toronto via email to info@sctoronto.ca. Refund requests sent in any other manner will not be processed.
 - Please allow 4-6 weeks for refunds to be processed.
 - A refund will be issued if SC Toronto is unable to field a team or provide a reasonable program alternative.
 - There is no refund of any fees if a player/team/parent is suspended or expelled from Ontario Soccer or SC Toronto for violation of discipline policies or codes of conduct.
 - There will be no refund if a player or parent disagrees with the player's coach, team or tier placement.
 - Any outstanding debt owing will be applied against any potential refund.
 - No refunds will be issued for sessions cancelled due to severe weather or facility closures.